

SHARPER IMAGE®

HANDHELD FABRIC STEAMER OWNER'S GUIDE



MODEL
SI-428

CONTENTS

Important Safety Instructions.....	4
Product Information.....	7
Filling Reservoir.....	9
Fabric Steaming	10
Storage & Care.....	12
Troubleshooting	14
Warranty.....	15

IMPORTANT SAFETY INSTRUCTIONS

This owner's guide and any additional inserts are considered part of the product. They contain important information about safety, use and disposal. Before using the product, please familiarize yourself with all operating and safety instructions. Please keep all documents for future reference and pass these documents on, together with the product, to any future owner. See sihomecomfort.com to view, download and print the most current version of these instructions.

INTENDED USE: This product is intended to be used indoors for garment steaming in the United States and/or Canada. This product is not intended for commercial or industrial use. The manufacturer assumes no responsibility for damage or injury due to unauthorized use or product modification. Failure to follow these directions will void the product warranty.

WARNING: Risk to Children and Impaired Persons

- Supervision is required during the installation, operation, cleaning and maintenance of this product by children age 12 and younger and anyone with reduced physical, sensory or mental capabilities. Children should be supervised to ensure that they do not play with the appliance, its parts and packaging material.

Directions to reduce risk of fire, electrical shock, and injury:

- Read all instructions before use.
- Use caution when handling this steam unit. Burns could occur from touching hot metal parts, hot water, or steam. Use special care to avoid contact with hot water when turning the product upside down to empty the reservoir.
- To reduce the risk of contact with hot water, test whether steam is ready before each use while carefully holding the product away from your body.

If no steam appears, wait a few more minutes and test again. Do not look into the appliance, use your hands or other objects to check for steam.

- Do not leave appliance unattended while connected.
- To reduce the risk of electric shock, do not immerse the appliance in water or other liquids.
- Always disconnect appliance from electrical outlet when filling with water or emptying, and when not in use.
- Do not allow cord to touch hot surfaces. Let appliance cool completely before putting away. Loop cord loosely around appliance when storing.
- Never yank cord to disconnect from outlet. Instead, grasp just the plug and pull to disconnect.
- Do not operate appliance with a damaged cord, or if the appliance has been dropped or damaged. To reduce the risk of electric shock, do not disassemble or attempt to repair the appliance. All repairs must be performed by a qualified service professional. Incorrect reassembly or repair could cause a risk of fire, electric shock, or injury when the appliance is used.
- A loose fit between wall outlet (receptacle) and plug may cause overheating and distortion of the plug. Discontinue use of the product in this outlet. Contact a qualified electrician to replace loose or worn outlets.
- To reduce the likelihood of circuit overload, do not operate another high wattage appliance on the same circuit.
- If an extension cord is absolutely necessary, a 15 amp rated cord should be used. Cords rated for less amperage may overheat. Care should be taken to arrange the cord so that the cord cannot be pulled or tripped over.
- This appliance has a polarized plug (one blade is wider than the other.) To reduce the risk of electrical shock, this plug is intended to fit in a polarized outlet only one way. If the plug does not fit fully in the outlet, reverse the plug. If it still does not fit, contact a qualified electrician. Do not attempt to defeat this safety feature.

WARNING: Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

FCC CONSUMER ADVISEMENT: This equipment may generate, use and/or radiate radio frequency energy that may cause harmful interference to radio communications. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to contact (833.800.8669) or (help@sihomecomfort.com) for further instructions about replacement and repair.

Please refer to our website for the most current version of our owner's guide.

READ AND SAVE THESE INSTRUCTIONS

PRODUCT INFORMATION

The following features are included with your Handheld Fabric Steamer. Carefully inspect the packing material for all parts listed below. To obtain possible missing parts, contact (833.800.8669) or (help@sihomecomfort.com).

UNIT FEATURES

- 1 Steam Nozzle
- 2 Water Reservoir Cap
- 3 Reservoir Level Window
- 4 Reservoir (Internal)
- 5 Power Switch
- 6 Handle



- 1 The Steam Nozzle emits the flow of hot, penetrating steam produced by the Reservoir.
- 2 The Water Reservoir Cap is designed to safely contain steam inside the Reservoir, while providing easy access to the Reservoir's fill hole.
- 3 The Reservoir Level Window permits a clear view of the water level inside the Reservoir, and is marked to indicate the maximum water level for easy filling.
- 4 The Reservoir is the internal reservoir where water is held and converted into steam. For optimal steam production, the Reservoir should not be filled past the MAX mark (4.0 oz. / 118 ml.) indicated on the Reservoir Level Window.
- 5 The On/Off Switch powers the unit On and Off. The unit is ON when the button is lit orange.
- 6 The Handle is designed to stay cool while providing maximum grip and comfort.

FILLING RESERVOIR

1. Place Handheld Fabric Steamer on a flat, level surface.
2. Make sure power cord is unplugged from electrical outlet.

CAUTION: If unit has been in use, allow Reservoir to cool (5 minutes for minimum cooling before removing Water Reservoir Cap and adding water).

3. Remove Water Reservoir Cap by turning clockwise.
4. Carefully fill Reservoir with water from a faucet, bottle or cup. Use Reservoir Level Window to gauge water level, stopping when it reaches the MAX mark.

WARNING: MAX mark on Reservoir Level Window represents the unit's maximum usable water capacity (4.0 oz. / 118 ml.). Exceeding this amount will result in water spitting from Steam Nozzle.

NOTE: In order to minimize potential mineral build-up and prolong the life of your Handheld Fabric Steamer, distilled or de-mineralized water is recommended when filling Reservoir.

5. Replace Water Reservoir Cap by turning counter clockwise and until the arrows are aligned.

CAUTION: IF UNIT TIPS OVER WHILE TURNED ON AND PRODUCING STEAM, IT WILL CONTINUE TO PRODUCE STEAM. USE CAUTION WHEN PICKING UNIT UP.

FABRIC STEAMING

CAUTION: When steaming any material for the first time, it is recommended that you test on a small inconspicuous area before proceeding. Do not use on synthetic fabrics such as 100% nylon or polyester, or other steam-sensitive materials.

NOTE: Be sure the Reservoir has already been filled before following these steps.

1. Plug power cord into a standard electrical outlet.
2. After approximately 1 minute, steam will begin emitting from Steam Nozzle.
3. Direct Steam Nozzle towards fabric material you wish to steam. See below for additional tips and procedures.

CAUTION: Always be sure that Steam Nozzle is pointed in a safe direction (away from yourself, other people, pets and plants) when steaming.

STEAMING GARMENTS

- Hang garment from a clean, rust-free hanger.
- Direct Steam Nozzle towards bottom of garment. Steam will rise along inside and outside of material, removing wrinkles. Slowly slide Steam Nozzle upward from bottom to top of garment.
- Direct Steam Nozzle away from garment and smooth material with your free hand.
- Repeat as necessary until garment is fresh and wrinkle-free.

GENERAL STEAMING TIPS

- For most effective results, hold Steam Nozzle within 1/2 inch of fabrics, or press it directly against surfaces.
- Curtains and draperies can be steamed while still hanging.
- To remove wrinkles from towels, handkerchiefs and napkins, drape them over a rod or towel rack and gently steam them.
- Heavier fabrics may require repeated steaming to achieve desired results.
- To remove exceptionally stubborn wrinkles, steam both sides of fabric.
- Be especially careful when steaming any delicate fabrics that may be damaged by heat or water spotting.
- To sanitize a fabric, hold Steam Nozzle within 1/2 inch of a single area for at least 5 seconds. Use caution when doing this on more delicate fabrics.

When you are finished using your Handheld Fabric Steamer, immediately unplug power cord from electrical outlet. Refer to **Storage & Care** guidelines on Page 12 of this manual for proper storage and maintenance procedures.

STORAGE & CARE

PROPER STORAGE

Preparing your Handheld Fabric Steamer for storage is quick and simple. When you have finished your steaming tasks, follow the steps listed below.

1. Unplug power cord from electrical outlet.
2. Allow unit to cool (15 minutes for complete cooling).
3. Remove Water Reservoir Cap. Drain any water remaining in Reservoir into a sink or tub, then add 1 oz. water. Shake to release mineral buildup and empty tank to minimize potential mineral build-up. Replace Water Reservoir Cap.
4. Bundle power cord loosely.
5. Store Handheld Fabric Steamer in a cool, dry location.

MINERAL BUILD-UP

A common maintenance need for steam appliances is the removal of build-up caused by high mineral content in many municipal water supplies. This mineral build-up may cause the unit to spew water, limit the effectiveness and reduce the life of your Handheld Fabric Steamer.

The best way to minimize mineral build-up is to use distilled or de-mineralized water when using your Handheld Fabric Steamer. In addition, it is recommended that the Reservoir be cleaned at least once a month in order to remove any deposits that form. This will help to extend the life of your Handheld Fabric Steamer and keep it functioning at its maximum potential.

MAINTENANCE

After EACH USE, allow unit to cool, add 1 oz. water, shake to release mineral buildup and empty tank.

TO REMOVE MINERAL BUILD-UP

1. Unplug power cord from electrical outlet.

IMPORTANT: Unit should remain unplugged during cleaning procedure.

2. Allow unit to cool (15 minutes for complete cooling).
3. Remove Water Reservoir Cap and drain any water remaining in Reservoir into a sink or tub.
4. Using a measuring cup, measure 4 oz. (118 ml.) of vinegar.
5. Slowly pour vinegar into Reservoir.
6. Allow vinegar to soak in Reservoir for 30-40 minutes.
7. Drain vinegar from Reservoir into a sink or tub. Refill Reservoir with fresh water, drain and repeat until vinegar odor dissipates.
8. Replace Water Reservoir Cap.
9. Bundle power cord loosely and store Handheld Fabric Steamer in a cool, dry location.

TROUBLESHOOTING

PROBLEM	POSSIBLE CAUSE AND SOLUTION
Unit fails to heat up.	Unit is not plugged in. Plug power cord into electrical outlet.
	Household circuit breaker / ground fault interrupter has tripped or blown a fuse. Reset circuit breaker / ground fault interrupter, or replace fuse. For assistance, contact a licensed electrician.
	Unit is damaged or in need of repair. Immediately cease usage and unplug. Contact Consumer Service for assistance.
	No water in Reservoir. Refer to Filling Reservoir procedure on Page 9 to refill Reservoir.
Steam output is weak or intermittent.	Water level in Reservoir is running low. Refer to Filling Reservoir procedure on Page 9 to refill Reservoir.
	Mineral build-up in unit. Refer to MINERAL BUILD-UP section on Page 12 for cleaning procedure.
Unit is spewing water.	Water tank is overfilled. Do not fill past max line.
	Mineral build-up in unit. Refer to MINERAL BUILD-UP section on Page 12 for cleaning procedure.



WARRANTY

If you're not satisfied with this product, let us know.

Vornado Air, LLC warrants to the original consumer or purchaser this Sharper Image® Steam Product ("Product") is free from defects in material or workmanship for a period of one (1) year from the date of purchase. If any such defect is discovered within the warranty period, Vornado, at its discretion, will repair or replace the Product at no cost.

For warranty or repair service: Call 833-800-8669 or email help@sihomecomfort.com to obtain a Return Authorization ("RA") form. Please have or include your Product's model number and serial number, as well as your name, address, city, state, zip code and phone number when contacting Vornado for warranty service.

After receiving the RA form, ship your Product to: Vornado Air LLC Attn: Warranty & Repair 415 East 13th Street Andover, KS 67002. For your convenience, please have your model number and serial number when contacting Vornado with service inquiries. To assure proper handling, packages must be clearly marked with the RA number. Packages not clearly marked with the RA number may be refused at the receiving dock. Please allow 1-2 weeks for repair and return of your Product after the Product is received.

Repairs not covered by the warranty or outside the warranty period will require a fee to cover the cost of materials, labor, handling and shipping.

This warranty does not apply to defects resulting from abuse of the Product, modification, alteration, mishandling, improper maintenance, commercial use or repair or service of the Product by anyone other than Vornado; damages which occur in shipment or are attributed to acts of God. Improper product use, which includes using an external device that alters or converts the voltage or frequency of electricity, or

shipping a Vornado product to a country not intended for use will void all warranties. Any unauthorized product modification, repair by unauthorized repair center, or use of non-approved replacement parts is not recommended and any consequences will not be covered by support services or product warranties. The product warranty will be honored only on models that are being used in the country intended. REPAIR OR REPLACEMENT AS PROVIDED UNDER THIS WARRANTY IS THE EXCLUSIVE REMEDY OF THE CONSUMER. VORNADO SHALL NOT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES FOR BREACH OF ANY EXPRESS OR IMPLIED WARRANTY ON THIS PRODUCT. EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ON THIS PRODUCT IS LIMITED IN DURATION TO THE DURATION OF THIS WARRANTY. Some states do not allow the exclusion or limitation of incidental or consequential damages, or allow limitations on how long an implied warranty lasts, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may have other rights that vary from state to state. The manufacturer assumes no responsibility for damage caused by failure to follow these instructions or improper product use. Any such actions will invalidate the product warranty.

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