

SHARPER IMAGE®

CANISTER STEAM CLEANER OWNER'S GUIDE



MODEL
SI-380

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IMPORTANT SAFETY INSTRUCTIONS

This owner's guide and any additional inserts are considered part of the product. They contain important information about safety, use and disposal. Before using the product, please familiarize yourself with all operating and safety instructions. Please keep all documents for future reference and pass these documents on, together with the product, to any future owner. See sihomecomfort.com to view, download and print the most current version of these instructions.

INTENDED USE: This product is intended to be used indoors for household steam cleaning. This product is not intended for commercial or industrial use. The manufacturer assumes no responsibility for damage or injury due to unauthorized use or product modification. Failure to follow these directions will void the product warranty.

WARNING: Risk to Children and Impaired Persons

- Supervision is required during the installation, operation, cleaning and maintenance of this product by children 12 years of age or younger and anyone with reduced physical, sensory or mental capabilities. Children should be supervised to ensure that they do not play with the appliance, its parts and packaging material.

Directions to reduce risk of fire, electrical shock, and injury:

- Read all instructions before use.
- Use caution when handling this steam unit. Burns could occur from touching hot metal parts, hot water, or steam. Use special care to avoid contact with hot water when turning the product upside down to empty the reservoir.
- To reduce the risk of contact with hot water, test whether steam is ready before each use while carefully holding the product away from your body. If no steam appears, wait a few more minutes and test again. Do not look into the appliance, use your hands or other objects to check for steam.
- Do not attempt to use steam function without filling Water Tank.
- Do not leave appliance unattended while connected.
- To reduce the risk of electric shock, do not immerse the appliance in water or other liquids.
- Always disconnect appliance from electrical outlet when filling with water or emptying, and when not in use.
- Never yank cord to disconnect from outlet. Instead, grasp just the plug and pull to disconnect.
- Do not use power cord as handle, allow it to hang over edge of counters, or be crimped or closed in doors.
- Do not operate appliance with a damaged cord, or if the appliance has been dropped or damaged. To reduce the risk of electric shock, do not disassemble or attempt to repair the appliance. All repairs must be performed by a qualified service professional. Incorrect reassembly or repair could cause a risk of fire, electric shock, or injury when the appliance is used.
- A loose fit between wall outlet (receptacle) and plug may cause overheating and distortion of the plug. Discontinue use of the product in this outlet. Contact a qualified electrician to replace loose or worn outlets.
- Before plugging power cord into electrical outlet, be sure that all electrical

information on rating label agrees with your power supply.

- To reduce the likelihood of circuit overload, DO NOT operate another high wattage appliance on the same circuit.
- Do not use an extension cord to operate this unit.
- To reduce the risk of electrical shock, this appliance uses a grounded (three-pronged) plug. This plug will fit in a grounded wall outlet only one way. If the plug does not correctly fit in the outlet, contact a licensed electrician to install a proper outlet. DO NOT attempt to modify the plug or defeat this safety feature.
- When steaming any material for the first time, it is recommended that you consult the manufacturer's guidelines for the fabric being steamed. For items in question, test on an inconspicuous area before proceeding.
- Synthetic materials (such as 100% nylon or polyester) are sensitive to heat and may be damaged by exposure to hot steam. Steam is recommended for use only on natural fibers such as cotton, linen or wool, as well as nylon or polyester blends.
- Do not allow power cord to touch hot surfaces during use. Loosely bundle cord when storing.
- Always allow Canister Steamer to cool (30 minutes for complete cooling) and empty Reservoir before storing. Press and hold steam trigger to release all remaining steam. Do not store unit with a damp microfiber pad still attached.
- Use caution when using unit on uneven surfaces, such as stairs.
- Steaming unsealed hardwood or unglazed ceramic surfaces is not recommended and may result in warping or damage to the surface. Steam may remove the sheen from surfaces treated with wax.
- When steam mopping, never leave unit resting in one spot on any surface for any period of time - prolonged exposure to heat and moisture may damage floor surfaces.
- Only plug power cord directly into 120V outlet.
- Do not sit or stand on unit
- Do not set anything on top of unit during use.

WARNING: Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

FCC CONSUMER ADVISEMENT: This equipment may generate, use and/or radiate radio frequency energy that may cause harmful interference to radio communications. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to contact (833.800.8669) or (help@sihomecomfort.com) for further instructions about replacement and repair.

Please refer to our website for the most current version of our owner's guide.

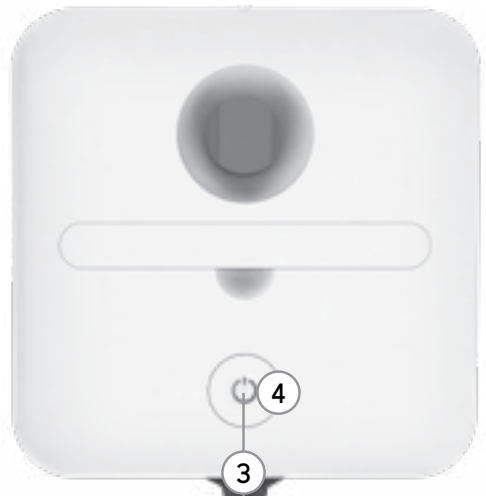
SAVE THESE INSTRUCTIONS

PRODUCT INFORMATION

The following features are included with your Canister Steamer. Carefully inspect the packing material for all parts listed below. To obtain possible missing parts, contact (833.800.8669) or (help@sihomecomfort.com).

UNIT FEATURES & ACCESORIES

- | | | | |
|-----------|----------------------------|-----------|-------------------------|
| 1 | Water Reservoir Cap | 13 | Scrubbing Mop Pad |
| 2 | Carry Handle | 14 | Microfiber Mop Pad |
| 3 | Heating Indicator Light | 15 | Jet Nozzle |
| 4 | Power Button | 16 | Nylon Utility Brush (2) |
| 5 | Hose | 17 | Brass Utility Brush |
| 6 | Wheel Casters (4) | 18 | Angled Nozzle |
| 7 | Handle Grip | 19 | Scraper |
| 8 | Adjustable Steam Knob | 20 | Large Mop Head |
| 9 | Steam Trigger | 21 | Round Brush (2) |
| 10 | Steam Trigger Lock | 22 | Storage Bag |
| 11 | Steam Nozzle and Snap Lock | 23 | Funnel |
| 12 | Extension Wands (2) | 24 | Measuring Cup |





- 1 The **Water Reservoir Cap** is designed to safely contain steam inside the Reservoir, while providing easy access to the Reservoir's fill hole.
- 2 The **Carry Handle** is designed for convenient carrying up stairs and over obstacles.
- 3 The **Heating Indicator Light** turns red when unit is powered ON and unit is heating. Heating Indicator Light turns green when unit is fully heated and ready to produce steam.
- 4 The **Power Button** activates and deactivates the unit.
- 5 The **Hose** directs steam flow from the main unit to the Steam Nozzle.
- 6 The **4 Wheel Casters** allow for easy transportation of the unit from one place to another.
- 7 The **Handle Grip** is designed to stay cool while providing maximum grip and comfort.
- 8 The **Steam Knob** adjusts the amount of steam produced by turning the knob in a clockwise direction.
- 9 The **Steam Trigger** is pressed and held in order to start the flow of steam from the Steam Nozzle, then released when you wish to stop.
- 10 The **Steam Trigger Lock** locks Steam Trigger to "On" position for continuous steam.
- 11 The **Steam Nozzle** emits a flow of hot, penetrating steam whenever the Steam Trigger is pressed and held. The **Snap Lock** allows you to change accessories as needed.
- 12 The **Extension Wands** connect to the Steam Nozzle and can be used with mop attachment or for high or hard-to-reach places.
- 13 The **Scrubbing Mop Pad** attaches to the Mop Head, and is designed for removing scuffs and stains from hard floors. The Pads are reusable and machine washable.

- 14 The **Microfiber Pad** attaches to the Mop Head, and is designed for removing scuffs and stains from hard floors. The Pads are reusable and machine washable.
- 15 The **Jet Nozzle** focuses the flow of steam from the Steam Nozzle, and serves as the base to which the brushes and Angled Nozzle connect.
- 16 The **Nylon Utility Brushes** connect to the Jet Nozzle, providing extra scrubbing power for removing exceptionally tough dirt and stains.
- 17 The **Brass Utility Brush** connects to the Jet Nozzle and is designed for removing tough stuck-on grease and grime from durable surfaces such as ovens and grills.
- 18 The **Angled Nozzle** is designed for reaching difficult angles and areas that the Straight Nozzle may not completely reach.
- 19 The **Scraper** attaches to the Steam Nozzle to scrape off stuck on grime.
- 20 The **Large Mop Head** attaches to Extension Wands to clean floors, decks or any other extra large surface areas.
- 21 The **Round Brush** connects to the Jet Nozzle to scrub especially tough stains. The Round Brush functions similar to the Nylon Utility Brush, only designed to more efficiently scrub larger surface areas.
- 22 The **Storage Bag** stores all attachments neatly in one convenient bag.
- 23 The **Funnel** is designed to more easily direct the flow of water into the Reservoir.
- 24 The **Measuring Cup** is used to fill Reservoir without spills.

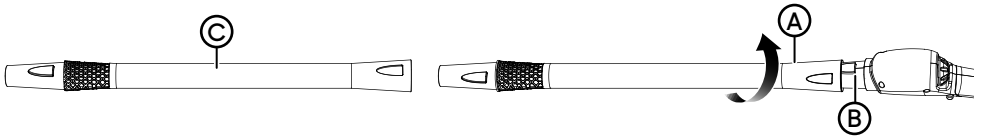
ASSEMBLY

STEAM MOPPING ACCESSORIES

WARNING: Do not try to connect accessories while unit is emitting steam.

EXTENSION WANDS

1. Select one of the Extension Wands. Insert end (A) of Wand onto Steam Nozzle (B) with orange lock/release button slightly off center with hole. Fully insert and rotate wand slightly to allow button to snap into hole.
2. Using the same instruction, attach remaining Extension Wand (C) to the first Wand. Both Extension Wands should now be connected to the Steam Nozzle.

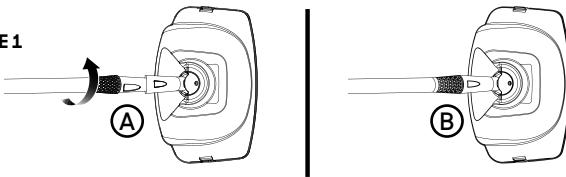


MOP HEAD

1. Align Mop Head with open end of Extension Wand, so that hole in Mop Head aligns with orange lock/release button on Wand.
2. Press down on orange lock/release button. While continuing to hold button down, slide Mop Head onto Extension Wand (See figure 1-A). Fully insert and rotate wand slightly until button snaps through hole (See figure 1-B).

NOTE: Do not use excessive force when mopping or using Extension Wands as this may cause the Wands to break.

FIGURE 1



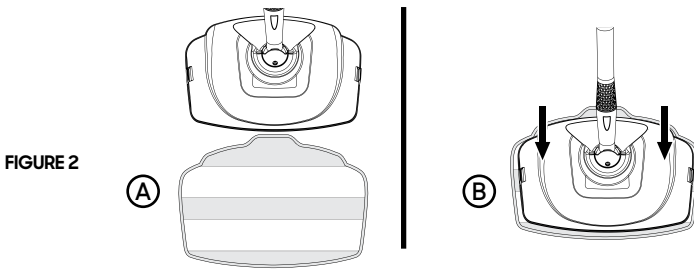
MICROFIBER PADS

1. Lay one Microfiber Pad on flat surface, with two fastener strips facing upward.
2. Align Mop Head with Microfiber Pad. Make sure Mop Head is oriented with Pad as shown, and centered as best as possible (See figure 2-A).
3. Press Mop Head firmly down onto Microfiber Pad. Fastener strips will adhere to

Pad Grips on underside of Mop Head. Pad should now be attached and ready for use (See figure 2-B).

CAUTION: Use care when handling a recently used Microfiber Pad, as it may still be hot.

NOTE: Microfiber Pads are machine washable. To avoid picking up lint, washing separately from other fabrics is recommended. Only use liquid detergent. Avoid using any fabric softeners or bleach. Air drying is recommended; machine drying on a low heat or air dry setting is acceptable as well.



The Mop Head and Microfiber Pads are perfect for use on these hard floor surfaces:

- Sealed Hardwood
- Sealed Laminate
- Glazed Ceramic
- Marble
- Tile
- Stained Concrete
- Linoleum
- Granite
- Vinyl

IMPORTANT: Do not use on unsealed hardwood or unglazed ceramic surfaces. Surfaces that are not properly sealed may be warped or damaged by exposure to heat and moisture.

Care should also be taken when steaming sealed hardwood floors, as prolonged exposure to steam in a single spot may cause damage and discoloration. To avoid this, keep the Mop Head in constant motion on these surfaces. Steam may remove the sheen from some floors that have been treated with wax. Extremely rough textured floors may tear or damage Microfiber Pads.

Before steaming any flooring, it is recommended to consult the manufacturer's guidelines. For flooring in question, always test on a small inconspicuous area before proceeding.

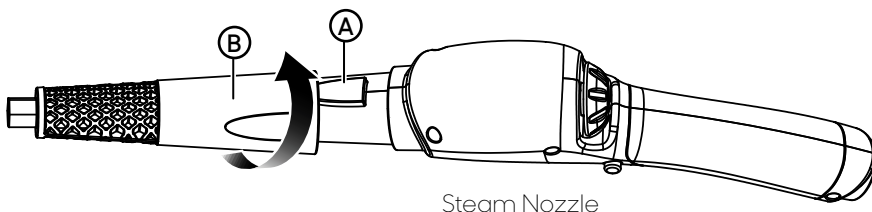
STEAM CLEANING ACCESSORIES

WARNING: Do not connect accessories while unit is emitting steam.

JET NOZZLE / SCRAPER

1. Select Jet Nozzle or Scraper and push onto the Steam Nozzle (A).
2. Rotate accessory until the orange lock/release button snaps into the accessory hole (B).

NOTE: The Jet Nozzle and Scraper can be connected to the end of an Extension Wand for reaching high or difficult spots. Connect the Extension Wand (or Wands), then connect your desired accessory to the Wand in the same way as you would normally connect to the Steam Nozzle.



UTILITY BRUSHES / ANGLED NOZZLE

NOTE: Accessories connect to the Jet Nozzle, not the Steam Nozzle.

1. Firmly press accessory onto tip of Jet Nozzle. Press it on as far as possible to prevent steam leakage (See figure 3).
2. To remove accessory, simply grip it firmly and pull it off Jet Nozzle.

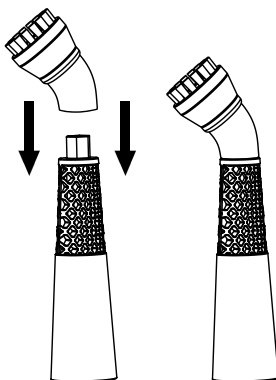


FIGURE 3

FILLING WATER TANK

1. Place Canister Steam Cleaner on a flat, level surface.
2. Make sure Power Button is OFF (Heating Indicator Light will not be illuminated) and grounded power cord is unplugged from electrical outlet.



If unit has been in use, always use the following safety precautions before removing the Reservoir cap to add water:

- Allow unit to cool for 30 minutes.
- Press and hold Steam Trigger to release ALL remaining steam.

WARNING: Failure to follow these precautions may result in burns from escaping steam when the Reservoir Cap is removed.

3. Cautiously unscrew and remove Reservoir Cap.
4. Drain any water remaining inside Reservoir.

NOTE: The Reservoir should be emptied after each use – this will help minimize mineral build-up and prevent over-filling.

5. Using the Measuring Cup & Funnel, fill the unit with 54 oz (1,597 ml) of water.

NOTE: In order to significantly reduce mineral build-up and prolong the life of your Canister Steam Cleaner, use of distilled or de-mineralized water in the unit is highly recommended. Refer to Page 16 for more information about mineral build-up.

WARNING: Caution should always be used when pouring water into the Reservoir. Do not look directly down into fill hole when filling. Keep your free hand and any children or pets at a safe distance.

6. Replace Reservoir Cap, ensuring that it is screwed on tightly to prevent hot steam from escaping and causing injury.

CAUTION: Only water should be used in unit, other chemicals or cleaning agents may cause internal damage.

HOW TO USE

STEAM CLEANING

NOTE: Be sure that Reservoir has been filled and that all desired accessories are connected before following these steps.

1. For first time use, remove protective plastic cover from electrical plug. Plug power cord into a convenient electrical outlet.
2. Push the Power button. Heating Indicator Light will illuminate red to show unit is heating.
3. After approximately 10 minutes (depending on how much water is in Reservoir), Heating Indicator Light will turn to green, indicating that unit is fully heated and ready to begin steaming.
4. Direct Steam Nozzle (and any connected accessories) towards surface you wish to steam, and press Steam Trigger.

CAUTION: Always be sure that Steam Nozzle and any accessories are pointed in a safe direction (away from yourself, other people, pets, and plants) before pressing Steam Trigger.

5. Hold Steam Trigger down for a continuous flow of steam. You may also slide the Steam Lock Switch in the middle while pressing the Steam Trigger to lock it down. This will allow a continuous flow of steam without need of holding the Steam Trigger down manually.
6. Using a slight back-and-forth motion over the area you are steaming will further enhance the cleaning process. Wipe steamed areas with a clean cloth to remove loosened dirt and grime. Wiping the area while it is still wet is recommended, but use caution when wiping surfaces such as metal that may still be hot.

NOTE: During use, the Heating Indicator Light may turn from green to red. This is normal. If you notice a drop in steam pressure, release Steam Trigger until Heating Indicator Light turns green again. Proceed steaming cleaning.

7. To effectively kill bacteria and other microorganisms, hold Steam Nozzle (and any connected accessories) approximately 1/2 inch from surface and press Steam Trigger. Keep Steam Trigger held and concentrate steam on the same spot for at least 5 seconds.
8. Once steaming tasks are complete, immediately press Power Button to turn unit OFF and unplug grounded power cord from electrical outlet. Follow steps under Proper Storage procedure on Page 16 of this manual.

STEAM MOPPING

NOTE: Be sure that Reservoir has been filled and that all steam mopping accessories are connected before following these steps.

It is recommended to sweep or vacuum hard floors before mopping.

1. Follow STEPS 1–3 of Steam Cleaning section.

Refer to Page 11 for a listing of hard floor surfaces that are recommended for cleaning with the Canister Steam Cleaner.

2. For best results, use a steady back-and-forth motion over floor surface, pushing the Mop Head away and pulling it back towards you. Work your way backwards over the floor, in order to avoid walking over freshly mopped areas.

NOTE: To avoid warping or damage caused by heat and moisture, do not use on unsealed hardwood or unglazed ceramic surfaces. Steam may remove the sheen from some floors that have been treated with wax.

3. To effectively kill bacteria and microorganisms, repeatedly mop a single small area (approximately 3' x 3' for best results) for at least 2 minutes.
4. The Microfiber Pad will absorb dirt and moisture during mopping. However, when you are finished you may find some residual moisture has been left behind. In this case, it is recommended to allow floor time to air-dry. A fan may be directed towards mopped area to facilitate drying.

STORAGE & CARE

PROPER STORAGE

Preparing your Canister Steam Cleaner for storage is quick and simple. When you have finished your steaming tasks, follow the steps listed below.

1. Turn unit "Off" and unplug power cord.
2. Allow unit to completely cool (at least 30 minutes).
3. Press and hold Steam Trigger to release all remaining steam.
4. Remove all accessories from unit.
5. Carefully remove Reservoir Cap.
6. Drain any remaining water from Reservoir into a sink or tub – this will help to minimize mineral build-up and prevent over-filling during your next use. Replace Reservoir Cap loosely.
7. Store accessories in storage bag included with the unit.
8. Store Canister Steam Cleaner in a cool, dry location.

MINERAL BUILD-UP

A common maintenance need for steam appliances is the removal of build-up caused by high mineral content in many municipal water supplies. This mineral build-up may limit the effectiveness and reduce the life of your Canister Steam Cleaner.

The best way to minimize mineral build-up is to use distilled or de-mineralized water when using your Canister Steam Cleaner. If you are unable to use distilled water, it is recommended that the following procedure be followed monthly to remove any mineral build-up:

1. Turn unit "Off" and unplug power cord.
2. Allow unit to completely cool (at least 30 minutes).
3. Press and hold Steam Trigger to release all remaining steam.
4. Remove all accessories from unit.
5. Carefully remove Reservoir Cap.
6. Drain water from Reservoir into a sink or tub.
7. Using Measuring Cup, measure 8 oz. (237 ml.) of vinegar.
8. Slowly pour vinegar into Reservoir.
9. Allow to stand for 40 minutes.
10. Drain vinegar from Reservoir.
11. Rinse Reservoir with fresh water, drain and repeat until vinegar odor dissipates.
12. Replace Reservoir Cap.

MICROFIBER PAD CARE

Machine wash warm, separately. Air or tumble dry low. No fabric softener or bleach.

80% polyester, 20% polyamide.

1

YEAR

SATISFACTION
GUARANTEE

WARRANTY

If you're not satisfied with this product, let us know.

Vornado Air, LLC warrants to the original consumer or purchaser this Sharper Image® Steam Product ("Product") is free from defects in material or workmanship for a period of one (1) year from the date of purchase. If any such defect is discovered within the warranty period, Vornado, at its discretion, will repair or replace the Product at no cost.

For warranty or repair service: Call 833-800-8669 or email help@sihomecomfort.com to obtain a Return Authorization ("RA") form. Please have or include your Product's model number and serial number, as well as your name, address, city, state, zip code and phone number when contacting Vornado for warranty service.

After receiving the RA form, ship your Product to: Vornado Air LLC Attn: Warranty & Repair 415 East 13th Street Andover, KS 67002. For your convenience, please have your model number and serial number when contacting Vornado with service inquiries. To assure proper handling, packages must be clearly marked with the RA number. Packages not clearly marked with the RA number may be refused at the receiving dock. Please allow 1-2 weeks for repair and return of your Product after the Product is received.

Repairs not covered by the warranty or outside the warranty period will require a fee to cover the cost of materials, labor, handling and shipping.

This warranty does not apply to defects resulting from abuse of the Product, modification, alteration, mishandling, improper maintenance, commercial use or repair or service of the Product by anyone other than Vornado; damages which occur in shipment or are attributed to acts of God. Improper product use, which includes using an external device that alters or converts the voltage or frequency of electricity, or shipping a Vornado product to a country not intended for use will void all warranties. Any unauthorized product modification, repair by unauthorized repair center, or use of non-approved replacement parts is not recommended and any consequences will not be covered by support services or product warranties. The product warranty will be honored only on models that are being used in the country intended. REPAIR OR REPLACEMENT AS PROVIDED UNDER THIS WARRANTY IS THE EXCLUSIVE REMEDY OF THE CONSUMER. VORNADO SHALL NOT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES FOR BREACH OF ANY EXPRESS OR IMPLIED WARRANTY ON THIS PRODUCT. EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ON THIS PRODUCT IS LIMITED IN DURATION TO THE DURATION OF THIS WARRANTY. Some states do not allow the exclusion or limitation of incidental or consequential damages, or allow limitations on how long an implied warranty lasts, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may have other rights that vary from state to state. The manufacturer assumes no responsibility for damage caused by failure to follow these instructions or improper product use. Any such actions will invalidate the product warranty.

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PRODUCT SUPPORT

CONSUMER SERVICES

For problems with your Canister Steam Cleaner or to order Accessories & Parts, contact our Consumer Service Department at 833.800.8669 or visit our website sihomecomfort.com

ACCESSORIES & PARTS

Refer to the part numbers below when ordering parts and accessories for your Canister Steam Cleaner.

| | |
|---------------------|-----------------|
| Extension Wand | A380-001 |
| Scrubbing Mop Pad | A1375-101 |
| Microfiber Mop Pad | A1375-100 |
| Jet Nozzle | A1230-001 |
| Nylon Utility Brush | A1230-005-5SMUA |
| Brass Utility Brush | A1230-006-5SMUA |
| Angled Nozzle | A1375-001 |
| Scraper | A1230-009 |
| Mop Head | A1375-003 |
| Round Brush | A1350-001-5 |
| Storage Bag | A380-002 |
| Funnel | A275-014 |
| Measuring Cup | A275-015 |

S H A R P E R I M A G E[®]